

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 6<sup>th</sup> day of June 2020**

**C.G.No:116/2019-20/Kurnool Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Independent Member**

***Between***

M. Prem Swaroop,  
C/o. M/s. Precifast Pvt. Ltd,  
Sy.No.321,  
Kollumulapalle Road,  
Bethamcherla,  
Kurnool -Dist .

**Complainant**

***AND***

1. Senior Accounts Officer/ERO/Kurnool  
2. Superintending Engineer/O/Kurnool  
3. Chief General Manager/R&C/Tirupati

**Respondents**

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**ORDER**

1. The case of the complainant is that at the time of taking temporary connection on shift basis they have paid deposit of Rs.9,16,100/-. Subsequently they have taken permanent 33 KV /1000 KVA by depositing Rs.5,00,000/-. At the time of dismantling the temporary connection they were informed that the advance of deposit of Rs.9,16,100/- will be adjusted against monthly electricity bill. Their company is a startup company they started commercial production from April'19 only. Hence the amount deposited by them may be adjusted against the monthly bills.
2. Respondent No.2 filed written submission stating that as per Clause No. 05 of Reg. No.02/2019 (Second amendment to APERC Security Deposit Reg. 06 of 2004) issued by Hon'ble APERC :

*“The DISCOM shall review the security deposit collected after expiry of Three (3) months from the date of release of power supply based on the actual consumption for*

**DESPATCHED**  
**DATE 9/6**

*all new HT services / HT additional loads in accordance with Sub- Clause (2) of Clause 4 . It is found that initial security deposit is short of 3 months average consumption, a one month notice shall be served for making payment to fill the shortfall towards security deposit”.*

Hence the request of the complainant either to refund the security deposit or adjust the same in future CC bills cannot be considered.

3. Respondent No.3 also filed separate written submission on similar lines.
4. Personal Hearing was conducted on 03.12.2019 wherein complainant was absent. Respondent No.2 and AAO for Respondent No. 3 were present. Subsequently Director of the company sent a mail stating that they are withdrawing their grievance.
5. In view of withdrawal of the complaint by the complainant the complaint is dismissed as withdrawn.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

This order is passed on this, the day of 6<sup>th</sup> June 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

True Copy  
  
Member/Finance

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.  
Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.  
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order  
Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.